



PO BOX 3339, Palmer, PA 18043

PHONE: (610) 923-7500

April 9, 2020

Tom Petrucci, Manager
Plainfield Township, Pennsylvania

Dear Tom,

I hope you, your family, and staff are well.

I have been involved with Suburban EMS for over 30 years and have never experienced anything as emotional or as challenging as the current COVID-19 crisis. I am impressed by both our EMS staff and our Leadership Team who have risen to the occasion for everyone involved.

On behalf of Suburban EMS, I want to assure you and everyone in Plainfield Township that Suburban EMS is and will continue to provide 911 as we have in the past to all the communities we serve.

Please pass the message on to your residents, families, and friends that regardless of a possible COVID-19 health situation, Suburban EMS will respond to 911 calls. We need callers to be honest with the 911 Center, so our employees can enter any situation with the proper personal protection equipment to keep all involved as safe as possible.

Suburban EMS has been following CDC, WHO and PA DOH recommendation/best practices for healthcare providers the past several weeks now. We have been informing our crews to the changes that take place sometimes daily.

I am available anytime at 610-972-7356 or email if you have questions. We are also posting some information on our website at www.suburbanems.org. Please share any of our information.

As always, the residents and visitors of the communities we serve are our number one priority.

Thanks,

Jeff Young
Executive Director
Suburban EMS

"WE CARE, EVERY HOUR, EVERY DAY"