WM Winter Service Reminders

Trash And Recycling Carts

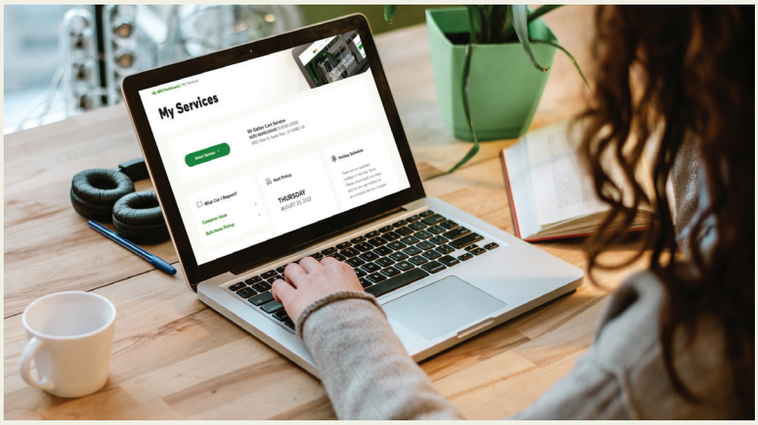
To better service your waste disposal needs during the winter months, which bring snow, ice and freezing temperatures, we ask for your assistance. Our drivers have a tough time reaching trash and recycling carts behind snow banks. Please clear an area at the curb, or put containers next to or in front of snow banks.

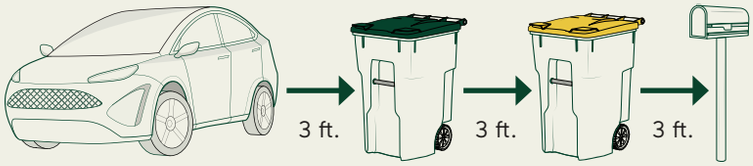
WM Cart Service

- Do not put carts on the street, as this creates a hazard to vehicles and street cleaners. Place carts at the end of your driveway or property within 2-3 feet from the road.
- Do not place your cart on top of snow piles. Melting or shifting snow could cause the cart to fall over and spill. It also makes it difficult for garbage trucks to set them back down.
- Do not place your cart behind snow piles - it is important to clear an area for easy access to the carts.

Service Reminders

- Severe winter weather can result in service delays. You can easily check for service delays on wm.com using the View Schedule link and entering your service address.
- Prior to WM service, visually confirm your carts are easily and safely accessible.
- Remember to place your carts at least 3 feet apart and 3 feet away from any obstacles (trees, cars, mailboxes, snow piles, etc.) to allow the automatic truck arm to lift and empty the carts. Place wheels of cart toward house.
- After your trash has been collected, retrieve your carts as soon as possible to prevent them from blowing away or getting in the way of snow removal operations.





Updates at Your Fingertips

My WM can keep you informed with alerts and texts so you're up to date on service updates and delays. **Visit https://www.wm.com/us/en/user/register** or scan the QR code to sign up, opt in and get started.

Questions about your service? Visit wm.com/support.